

## **ACTIVITIES AND ACHIVEMENT OF IT DEPARTMENT, MANIPUR**

### **1. CSC (Common Service Center)**

Common Service Centres (CSC) are physical facilities for delivering Government of India e-Services to rural and remote locations where availability of computers and Internet was negligible or mostly absent. **995 nos. active CSCs of Manipur State** located in Hill as well as Valley districts are serving as multiple-services-single-point model for providing facilities for multiple transactions at a single geographical location.

For Manipur state, CSCs are now the access points for delivery of essential public utility services, social welfare schemes, healthcare, financial, education and agriculture services, apart from host of B2C services to citizens in rural and remote areas of the country. It is a pan-India network catering to regional, geographic, linguistic and cultural diversity of the country, thus enabling the Government's mandate of a socially, financially and digitally inclusive society.

<b>Sl.No.</b>	<b>Name of District</b>	<b>Number CSC</b>		<b>Total</b>	
1	Imphal West	207	<b>Valley District</b>	<b>995</b>	
2	Imphal East	162			
3	Bishnupur	120			
4	Thoubal	224			
5	Chandel	40	<b>Hill District</b>		
6	Senapati	80	<b>282</b>		
7	Churachanpur	87			
8	Ukhrul	34			
9	Tamenglong	41			
	<b>Total</b>	<b>995</b>			

### **2. Digital Transaction - BHIM in Manipur**

Department of Information Technology, Manipur has been entrusted with the promotion of Digital Payment transactions in the State in line with the Government of India Mission. As per the report from National Payment Corporation of India (NPCI), Government of India, Manipur stands in 2<sup>nd</sup> position in terms of amount transacted through BHIM app amongst the North Eastern States. The amount transacted through the **BHIM app from April, 2017 to February, 2018 is 63.29 crores**. Further, the State of Manipur has been ranked 3<sup>rd</sup> position in respect of volume of transactions done through the BHIM App transacting 2.41 lakhs transactions from April, 2017 to February, 2018.

DIT Manipur has been taking up number of activities to promote BHIM through the Common Service Centres in the State. Towards popularizing and encouraging citizen to take up Digital transaction, citizens and the merchants has been rewarded with prizes and various consolation prizes during the Sangai Festival and Imphal Evening. Renowned Manipur actors were engaged towards promotion of the BHIM app. Further, skit plays were organised towards promotion of Digital Payment. It may be noted that the no. of BHIM users has been increased during the last 5 months.

DIT Manipur is planning to conduct State Wide Publicity campaign including the following activities towards promotion of Digital Payment:

- i. Sensitization program on Digital mode of payment viz. Rupay, BHIM, UPI, AEPS, etc. in the State.
- ii. Wide publicity on Digital mode of payment through Electronics & Print news media and Social Networks across the State.
- iii. Preparation of Jingle on Digital payment and broadcasting it through All India Radio (AIR) Imphal.
- iv. Preparation of video film on Digital payment and various e-services and broadcasting it through Electronics media and social network.

### 3. Banking Financial Inclusion Services

With an objective to deliver banking services to a door step in all the urban and rural areas CSCs has been successfully providing a Banking Services, facilitating a Bank as **Business Correspondence (BC) 69 CSCs** has been working actively as BCs and **1,83,042 numbers** of bank accounts was opened through CSCs

Apart from Banking Business Correspondence CSC-SPV has started DIGIPAY (Aadhaar Enable Payment System) which enable to deposit, withdraw the amount through Aadhaar base system which will make ,help and enhanced the Government to deliver the Direct Benefit Payment scheme to rich all the eligible citizen.

<b>Number of Customer Service Point (CSP) Business Correspondence (BC)</b>	
<b>Valley District</b>	51
<b>Hill District</b>	18
<b>Total</b>	<b>69</b>

### 4. Digital Transaction from CSC Portal

#### **Service wise Transaction count for the Month of February 2018**

<b>Sl.No.</b>	<b>Product Name</b>	<b>VLE count</b>	<b>Transaction count</b>	<b>Sale Amount</b>
1	Aadhaar Printing	6	144	3682.88
2	Aadhaar Seeding	9	51	51
3	Aadhaar Update	47	1099	27475
4	Agriculture Service	1	1	135
5	e- Recharge	546	3164	339696
6	Educational Service	13	33	7264
7	FSSAI	1	1	300
8	Health care Services	7	8	5122
9	Income Tax Return Filing	3	3	1062
10	Insurance Premium Collection	28	78	306987.4
11	IRCTC	2	9	11925
12	Other Services	13	13	7570
13	PAN Card Applications	248	3847	423170
14	Passport Applications	9	17	1700
15	Pension Service	9	11	3050
16	Pradhan Mantri Awas Yajona	5	5	147.5
17	skill Development	2	2	2000
18	Swachh Bharat Abhiyan	17	426	426
19	Tour and Travels	56	218	1290665.12
20	Banking Bussiness Corespondance	<b>30</b>	<b>12206</b>	<b>16894223</b>
21	Digipay		2124	5245922
	<b>Total</b>	<b>1052</b>	<b>23460</b>	<b>24572573.9</b>

## **5 Permanent Aadhaar Enrolment Centre (PEC)**

With Department of Information Technology ,Government of Manipur as a registrar of Aadhaar Permanent Enrolment Centre (PEC) for Common Service Centre (CSC) of Manipur, as per an Order No.16/19/2016-DIT. CSCs has started setting Aadhaar Permanent Enrolment Centre from beginning of 2017 and at present 123 Aadhaar Permanent Enrolment Centre has setup and actively engaging in biometric enrolment for adult and universal enrolment of Children age 0-18 year.

With this initiative CSCs PEC has been helping actively in any government departmental campaign for Aadhaar. Some of the successfully completed Aadhaar enrolment campaigns are State Level and District Level Digidhan Mela, Jeevan Pramaan for Pensioner for Finance Department and School going Children from class I-XII for Education Department.

<b>SI No</b>	<b>State</b>	<b>Number of PEC</b>	<b>Number of Aadhaar Enrolled till date</b>
1	Manipur	123	3,75,224

## **6 Jeevan Pramaan (Digital Life Certificate) for Pensioner.**

Commissioner (Finance) Government of Manipur along with Department of Information Technology has discuss the matter of the implementation of Jeevan Pramaan in the State of Manipur and On boarding of Treasury/Sub-Treasury Offices to the Jeevan Pramaan Portal, has issue order and authorise Common Services Centre to carried out registration of Digital Life Certificate in Jeevan Pramaan Portal for the pensioners. With the authorization order No.8/68/2015-FD(TRY)/PEN(b) dated 9<sup>th</sup> May 2017 from Commissioner Finance Government of Manipur the registration camp of Digital Life Certificate in Jeevan Pramaan Portal has started on 12 May 2017 in all the Treasury and Sub Treasury Offices of Manipur and successfully completed on 10 June 2017.Which was included in 100 days programmed of Manipur Government.

Within the limited period of Jeevan Pramaan Camp,16 Treasury/Sub-Treasury Office has covered and boarded more than 15000 pensioner to jeevan Pramaan portal.

<b>SI.No</b>	<b>Number of Treasury Office</b>	<b>No.VLE participated in camp</b>	<b>Number of Pensioner cover at Camp</b>	<b>Number of Pensioner register till date</b>
1	15	93	15521(24691)	31,806

## **7. Goods and Services Tax (GST)**

After introducing Goods and Services Tax (GST) in India on 1st July 2017 Government of Manipur, Department of Taxes has trained more than 100 CSCs to facilitate and assist the citizen in registering and filing GST. More 100 CSCs centre has register and actively engaging in delivering the GST services to the citizens.

<b>SI.No</b>	<b>No.of VLE register and working as GST Service provider</b>
1	350

## **8. National Digital Literacy Mission (NDLM)**

Common Service Centres (CSCs) of Manipur has actively engage and successfully implemented the project, Digital Saksharta Abhiyan (DISHA) or National Digital Literacy Mission (NDLM) Scheme which has been formulated to impart IT training in all the States/UTs across the country so that the non-IT literate citizens are trained to become IT literate so as to enable them to actively and effectively participate in the democratic and developmental process and also enhance their livelihood. The final figure of NDLM project are :

State Name	General Candidates	Anganwadi	Asha	Ration Dealers	Total
Manipur	34978	2527	394	21	37920

### **9. Pradhan Mantri Gramin Digital Saksharta Abhiyaan (PMGDISHA)**

This scheme is to make six crore persons in rural areas, across States/UTs, to digitally literate, which would empower the citizens in rural areas by training them to operate computer or digital access devices (like tablets, smart phones etc.), send and receive e-mails, browse Internet, access Government services, search for information, undertake digital payment etc. and hence enable them to use the Information Technology and related applications especially Digital Payments to actively participate in the process of nation building. Now, Common Service Centres (CSCs) of Manipur has started actively engaging in training the citizen under this scheme. More than 100 CSCs of Manipur has register as a training Centre and started training the citizens.

Sl.No.	No. Training Centre	Trained candidate	Certificate candidate
1	134	4834	1510

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Sl.No.	No. Training Centre Setup in Manipur till date	Number of Training Completed	Certified Candidate
1	134	4834	1510

### **11. Legal Literacy Project (LLP)**

To bridge the gap of injustice and create awareness among the rural locations of North East and Jammu & Kashmir, CSC SPV has collaborated with Department of Justice, Government of India to undertake Legal Literacy program through existing CSCs across selected states. With an Objective

- To identify citizens in the neighbourhood who deserve legal aid or assistance.
- To spread legal literacy and awareness related to rights by conducting sessions by gathering 40-50 participants from neighbouring areas.
- Strengthen rural people so that they know and understand the primary levels of laws recognize them and challenge injustices much more forcefully.

With the above objective CSC Manipur team has successfully conducted a sensitization Campaign. 129 CSCs has taken an initiative in organizing a sensitization camp from different districts of Manipur covering 5777 citizens in first phase and in second phase 16 CSCs has taken an initiative and completed the campaign covering 640 citizens.

After the successful completion of LLP project, CSCs has taken an initiative and setup 18 Para Legal Volunteer (PLV) in different part of district to fulfill the objective of LLP.

<b>Sl.No.</b>	<b>No.Para Legal Volunteer (PLV) actively working</b>	<b>No. Case register through PLV</b>
1	15	21

## **12. KARANG ISLAND-"The First Cashless Island of India".**

The union Ministry of Electronics and Information Technology under its Digital India Programme have announced Karang as the "First Cashless Island in India" under its Digital India Programme, on 13<sup>th</sup> January, 2017.

Karang Island is located in the middle of Loktak, the largest freshwater lake in northeast India. It belongs to Thanga part-I Gram Panchayat in Bishnupur District. It can be reached within Two hours from Imphal. According to the population census 2011, Karang has 297 families residing. Total population is 1859, of which 940 are males while 919 are females.

Karang Island has lower literacy rate compared to overall population of Manipur. In 2011, literacy rate of Karang Village was 53.4% compared to 76.94% of overall Manipur. In Karang, Male literacy stands at 62.16% while female literacy rate was 44.5%.

100% Cashless transaction in the Karang Island, Bishnupur District , Manipur , the Department of Information Technology, Government of Manipur in co-ordination with CSC SPV, Manipur is planning to conduct "5 ( five) days Training Programme on Cashless Transaction" by 20 VLEs per day from 27<sup>th</sup> April to 1<sup>st</sup> May, 2017 .

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